

Woodstock & Area Community Health Centre Strategic Plan

Vision

Coordinated person-centred health care, connected to community, creating wellness for all

Mission

Everyone working together to build healthy communities throughout Oxford County by providing health care, support and education that works for you. Every One Matters.

Values

Respect

We listen, we care, we respond

Accessibility – Inclusivity

We break down barriers

Relationship Based

We foster trusting and caring relationships

Resilience

We empower individuals, we strengthen community

Collaboration

We work together with individuals, families and community to provide excellent health & support services

Holistic

We individualize support for the whole person based on their histories, strengths, choices, needs and values

Excellence

We are accountable for providing evidence based, best practice, client centred care

Strategic Directions 2016 – 2019

Together with our Partners, improve both Access and Health & Well-Being Outcomes for people and communities in Oxford County

Key elements

- Work with a chronic disease, rehabilitative, and outreach approach
- In both rural and urban settings, advance our approach to address the needs of our priority populations using a Social Determinants of Health framework. Priority populations are:
 - People without a primary care provider (Physician or Nurse Practitioner)
 - People struggling with addictions / substance use
 - People with mental health challenges
 - Youth experiencing challenges / at-risk
 - Families with low income
 - Isolated seniors
- Co-lead the Canadian Index of Well-Being baseline survey in Oxford County
- Move the Capital Redevelopment Plan to next stages of reality

Take a leadership role in guiding Health System transformation, and integrating Oxford County's primary health care system

Key elements

- Build capacity, internally & alongside partners, to improve health outcomes, including the use of technology to improve performance
- Actively engage in primary health care reform at the sub-region level (Oxford County)
- Implement Oxford Health Links and Coordinated Care Planning processes

Advance organizational health to continue to foster a Knowledgeable, Equitable and Creative community health centre

Key elements

- Evaluate the effectiveness of our current programs, considering outcomes, quality, effectiveness, data management, performance measures, and process improvement
- Foster staff team health & well-being
- Demonstrate best practice in Governance
- Achieve Accredited status
- Rebrand WACHC to tell our story

In alignment with the priorities and initiatives of the FutureOxford Community Sustainability Plan; South West Local Health Integration Network (LHIN) Integrated Health Services Plan 2016-19; and Provincial Health System Transformation Agenda/Patients First – A Proposal to Strengthen Patient-Centred Care in Ontario